

# Social support during COVID-19 pandemic

Goal is to re-inforce confinement and quarantine measures and messages

1. Are you followed by a social institution (home care, social protection etc.)

YES

**Social support is provided by the institution and can be extended to a wider range of services**

Remind the contact information for the institution if necessary

NO

2. Are you  $\geq 65$  years old?

YES

**Communal solidarity plan**

- Give municipal contact information
- Remind patient of the identification code letter they should have received
- Remind patient of all available services (food, medication, dog walking, garbage disposal)

NO

3. Do you have a caregiver or next-of-kin who can help?

YES

**Help provided by next-of-kin**

NON

- Give municipal contact information
- Inform patient of all available services (food, medication, dog walking, garbage disposal)
- Inform patient of other possible networks (applications, volunteering etc.)

**Reinforce confinement and quarantine messages**